

TOSHIBA

Strata Strata CIX40
CIX IP Communication Solutions For Small Business

TOSHIBA
IP PRODUCTS
For An **IT WORLD**



SMALL BUSINESSES NEED BIG COMPANY PERFORMANCE

When it comes to telecommunications, the Strata® CIX40 IP business communication system delivers. Easy call handling scores points with employees and customers. Comprehensive features enable you to work just as you need. Scalability means you can expand capacity as your requirements change—without losing your initial investment. And because it's from Toshiba, you can count on unsurpassed reliability, audio clarity, and performance.

POWERFUL STRATA CIX40 CAPABILITIES:

- Affordable performance for small business
- Unique, wall-mountable, modular design
- 8 IP channels for IP telephone connections and IP Strata Net multi-system networking
- 8-16 digital telephone ports
- 3-6 CO lines with Caller ID
- 1-2 analog station ports
- Voice Mail and Auto Attendant
- Add advanced applications as you need them for Unified Messaging, Call Center ACD and Reporting, CRM integration, Voice Logging, Web-based Personal and System Administration, FeatureFlex™ feature customization, and more!
- Add employee stations, telephone numbers, and fax lines with ease
- Fully upgradeable, protecting your technology investment

MAXIMUM VERSATILITY

The Strata CIX40 is a highly versatile scalable system designed to give you the ultimate in feature and upgrade flexibility.

Configure it as a single site telephone system and add to it as your business grows, or as a branch location networked with other Strata CIX systems.

It functions as a traditional telephone system or as an IP telephony system. Whether you're ready for IP telephony today or sometime down the road, your options allow you to decide when and where it makes sense to deploy IP telephony.





7-button
digital speakerphone



8-button
large LCD
IP speakerphone



10-button 2-line LCD
IP speakerphone
(available with or
w/o CO line interface)



20-button 2-line
LCD IP speakerphone
with optional add-
on module



20-button 2-line LCD
IP speakerphone with
optional DSS console

AFFORDABLE PERFORMANCE

COMMUNICATIONS MADE SIMPLE

It isn't just a goal at Toshiba. It's our guiding force. Because no matter how sophisticated your telecommunications system, it should always stay true to its purpose: helping you communicate more easily and effectively. The Strata CIX40 does so brilliantly. No complicated procedures and no need for extensive training.

IT ALL BEGINS WITH THE EASY-TO-READ LCD DISPLAY

This makes functions, features, and key information readily-accessible. Programmable buttons let you assign your own functions based on how you work best. Thanks to call handling features like Caller ID, you can manage your calls—and your schedule—with ease, deciding which ones to accept now and which to send to voice mail. And big company solutions such as Auto Attendant and Voice Mail help you maintain a professional image after hours, or whenever you are unable to answer calls.

BUILT-IN FEATURES THAT SAVE YOU MONEY

Besides your computer, it's the smartest equipment in your office. The Strata CIX40 not only saves you money and improves profitability, but streamlines operations with numerous innovative features, including:

- Call control, giving you the ability to restrict long-distance calls or particular area codes
- Automatic call routing over the least costly trunk line or carrier
- Remote programming and testing, making upgrades fast, simple, and efficient



SoftIPT soft phone client for your PC



Wireless IP Telephone

STAY MOBILE AND CONNECTED

Stay connected using your Wireless Local Area Network with a wireless IP telephone, which enables you to roam anywhere your wireless LAN provides coverage. Or use the SoftIPT™ soft phone client that operates on your laptop, tablet PC, or PDA and enables you to access all the features of your desk phone from anywhere your company's LAN can be accessed through the Internet.



The Toshiba Wireless Network Camera lets you capture live, high resolution video viewable from anywhere in the world via a standard Internet browser.





THE POWER TO DO MORE

FEATURE HIGHLIGHTS

System Features

Account Codes <ul style="list-style-type: none">ForcedVoluntaryVerifiable	Centrex/CO Line Call Pickup	LCD Call Duration Display	On-Hook Dialing
Account Code Button	Centrex/CO Line ID	LCD Call Forward Source/Destination	Outgoing Call Restriction
Account Code Revision	Flash Button	LCD Call Forwarded-From Display	Paging (Optional)* <ul style="list-style-type: none">All Call Voice PageExternal Page InterfaceGroup Paging
Administration/Programming (Optional)*	Multi-Line Access and Control	LCD Caller ID	Pooled CO Lines
Live System Programming	Class of Service Override	Abandoned Call Storage	Pooled Line Buttons
Remote Access	CO Line Groups	Call History	Privacy/Non-Privacy
Alternate Answer Point	CO Line Queuing	Indication While Busy	Privacy Override
Automatic Busy Redial	Conferencing (8 party)	Name	Private CO Lines
Automatic Call Distribution (Optional)*	Multi-Stations	Telephone Number	Relay Service (Optional)
Advanced Call Routing	Multi-CO Lines	LCD Calling/Called Number Display	Door Lock Control
Skills-Based Routing	Continuous DTMF Signal Time	LCD Clock/Calendar Display	External Page
Priority Queuing	Credit Card Calling ("O"+ Dialing)	LCD CO Line Identification	Music-On-Hold Source Control
Multiple Group Agent Login	Day/Night Modes with Auto	Incoming/Outgoing	Night Relay Service
Call Recording	Switching	LCD Dial Input Verification	Release Button
Voice Assistant ODBC Database	Delayed Ringing	LCD Directory Assistance	Release/Answer Button
Text-To-Speech	Direct Inward System Access	LCD Feature Prompting with Soft Key	Repeat Last Number Dialed
MIS Interface (Optional)*	Direct Station Select/Busy Lamp	Operation	Ringing Line Preference
Automatic Callback Intercom	Buttons	System and Station Features	Speakerphone On/Off Control
Automatic Dialing Buttons	Direct Station Selection Console	Voice Mail Features	Standard Telephone Compatibility
Automatic Hold	(Optional)	LCD Intercom User Name Display	with Message Waiting
Automatic Hold/Park Recall	All Call Voice Page	LCD Message Waiting Station Display	Speed Dial
Automatic Line Selection	Automatic Line Hold	LCD Multiple Languages (E-F-S)	Station
Automatic Release From Hold	DND Status Indication	LCD Override Station Number Display	System
Automatic Release From Voice Mail	DND Override	LCD Recalling Station Identification	Station Hunting
Auxiliary Device Interface (Optional)	CO Line Button Assignment	LCD Search By Name and Dial	Station Message Detail Recording
Background Music Interface with	Expanded Line Appearance	LCD Speed Dial Directory Dialing	Interface (Optional)
Station Control*	Multiple DSS Consoles	LCD Station Status Display	System Maintenance
Busy Override	Night Transfer	Least Cost Routing	Error Logs
Busy Station Transfer/Ringing	Speed Dial Button Assignment	Loop Start Lines	Automatic Fault Recovery
Call Forward	Voice or Tone Signaling	Loud Ringing Bell (Optional)*	Maintenance and Administration
All Calls	DISA Security Code Revision	Make Busy	via LAN
Busy	Distinctive LED Indicators	Trunk	System Administration Logs
No Answer	I Called	Station	System Trace (multi-level)
Busy/No Answer	I Hold	Memory Protection	SNMP Traps
Fixed	I Use	Message Waiting Indication	System Alarms (eMonitor)
External with Remote Setting	Distinctive Ringing	Station Light	Traffic Measurement and reporting
System-wide	Do Not Disturb	Stutter Dial Tone	System Program
Call Park to Station	Do Not Disturb Override	Microphone Control Button	Upload/Download*
Call Park Orbits	Door Lock Control	Modular Handset and Line Cord	Tandem CO Line Connections
Call Pickup	Door Phones	Multiple Directory Numbers	TAPI Compliant
On-Hold/Park	DTMF and Dial Pulse Compatible	Primary DN	Tenant Service
Ringing At Other Stations	DTMF Signal Time (160/80 ms)	Secondary DN	Toll (Destination) Restriction
Meet-Me Page	Dual Color LEDs	Phantom DN	Restriction Override
Directed	End-to-End Signaling	Pilot DN	Restriction Override Revision
Station Group	Exclusive Hold	Multiple FCC Registration	Transfer Privacy
CO Line Group	Executive Override (Break-In)	Music-On-Hold Multiple Interface*	Traveling Class of Service
Call Record to Voice Mail	Executive Override Blocking	Networking Multiple Systems	Uniform Call Distribution (UCD)
Call Transfer	External Amplified Speaker (Optional)	Strata Net (Optional)	User Programmable Feature Buttons
Camp-On	Flash Button (Centrex/PBX Transfer	Alternate Routing/Hop-off	Voice Mail Integration
External Calls	or CO Dial Tone Recall)	Centralized Attendant	Call Record to Voice Mail
Internal Calls	Flexible Access Code Assignment	Centralized Voice Mail	In-band DTMF Signaling
Recall	Flexible Button Assignment By User	Centralized Network SMDR	LCD Soft Key Voice Mail Control
Call Waiting	Flexible Station Numbering	Distributed Network SMDR	Transfer Direct to Voice Mailbox
Caller Identification	Flexible Line Ringing Assignment	Coordinated Numbering Plan	Voice Mail Conference
Abandoned Call History	Delay 1	Path Replacement	Voice or Tone Signaling
Call History List	Delay 2	Extended Call Control	Volume Control
Redial from List	Immediate	Night Ringing Answer Code	Busy Override Tone
Indication While Busy	Group Paging	Night Ringing Over External Page*	Handset
Internal User Name	Handsfree Answerback Intercom	Night Ringing Over Selected Page	Handsfree/Speakerphone
Centrex Application/PBX Compatibility	Headset Interface*	Zones (Optional)*	Ringing
Centrex Ringing Repeat	Hearing Aid Compatible	Non-Blocking Dialing	
Flexible Station Numbering	Hot Dialing	Non-Blocking Intercom	
Delayed Ringing	Hotline Service (Emergency Ringdown)	Off-Hook Call Announce	
One-Button Centrex Feature Access	LCD Alphanumeric Messaging	Handset	
	LCD Automatic Callback Number Display	Speaker**	
	LCD Automatic Number Identification	Off-Premise Stations	
	LCD Automatic Park In Orbit	One Touch Button	



Voice Mail Features

Audio Prompts
 Automated Attendant (AA)
 Automatic Message Copy with
 Optional Delete
 Called Identification (Name)
 Caller ID (number)
 Caller Confirmation Prior to
 Transferring
 Call Monitor and Retrieve
 Call Record to Mailbox
 Call Queuing
 Call Screening
 Copy Mailbox
 Copy Range
 Directory
 Direct Transfer to Voice Mailbox
 Disk Space Notification
 Distribution Lists

Do Not Disturb (DND)
 Extensions—Scheduled
 Fax Tone Detection
 Future Delivery
 Guest User Mailboxes
 Independent Port Greetings
 Mailbox
 Function Lock
 Groups
 Security Code
 Personal Greetings
 Time Zone Setting
 Mailbox Number—Varied/Fixed
 Length
 Message
 Continuous Delete
 Continuous Playback
 Date and Time

Forwarding
 Notification
 Pause During Playback
 Pause During Recording
 Playback Control
 Private
 Purging
 Reply
 Retrieval Control
 Return Receipt Verification
 Speed Control
 Urgent
 Volume Control
 Message Storage
 Personal Folders
 Message Queues
 Multiple System Languages

Paging
 Office
 Relay
 Remote Administration
 Reports
 Shutdown using the Telephone
 Dial Pad
 Single-digit Menus
 Soft Key Control with LCD Feature
 Prompting
 System Administrator's Mailbox
 System Backup
 Toshiba Plug and Play Integration
 User Tutorial (New User)
 Varied Sampling Rates
 Voice Forms

Attendant Console Features

Alarm Reset
 Answer Button
 Answer Prompting by CO Line
 Attendant Conference Setup
 Day/Night Mode Switching
 Busy Lamp Field (BLF) Display
 Station Directory Number
 Station User Name
 Station Advisory Message Display
 Call Answer Priority
 Call Statistics
 Incoming and Total
 Export to Excel File
 Print by Range
 Call Waiting Count
 Caller ID Display
 Calling/Called Number and Name
 Display
 Color CRT Display

Dial "0" For Attendant
 Dial by Name/Number
 Dialing an Outside Number for
 Station User
 Direct Station Selection
 Directory Display and Dialing
 Directory Entry Attribute
 Information
 Directory Entry Contact Information
 Door Phone Calling
 Door Unlock
 DTMF Tone Signaling from
 Dial Pad Key
 Emergency Call
 Emergency Page
 Feature On-Line Help
 Flexible Programmable Buttons
 Headset Operation*
 Hold Calls

Hold Timer Display
 Incoming Call Identification
 Interposition Call Transfer
 Join/Split Calls
 Keyboard or Mouse Operation
 Load Sharing of Multiple Attendants
 Loop Buttons
 Loop Hold Display
 Message Entry and Display
 E-mail to Station User
 Print Messages
 Message Waiting Set and Cancel
 Multi-Tasking
 Multiple Console Ringing
 Notes Entry and Display for Calls
 Overflow
 Override
 Position Busy Mode
 Remote Operator (IP connection)
 Release Button

Speed Dial Calling
 Internal Calls
 External Calls
 Dial From Caller ID List
 Supervised Loop Operation
 Three-Way Calling
 Through Dialing
 Transfer Direct to Voice Mailbox
 Trunk Group Control and Busy
 Indication
 Trunk Test and Verify
 Windows™ PC Operation

Note: Optional features may or may not be extra cost items.

* Some feature implementation may require dealer supplied auxiliary equipment.

**On Strata CIX40, Speaker OCA is only available on IP telephones.

Video Communication Solution Features

3-way Video with 3-way Voice
 Conference
 Desktop/Application Sharing
 File Transfer
 Message Board

Select Default Video Settings
 (on/off and automatic start)
 Self Video Preview
 Station Hunting
 Video Conferencing

Video Forward
 Video Hold
 Video Park/Pickup (local node only)
 Video Transfer

TOSHIBA

GET MORE FROM TOSHIBA

A world-renowned leader in technology for more than 130 years, Toshiba delivers the most reliable IP business communication solutions available today. Toshiba America Information Systems (TAIS) brings together the expertise and know-how of the company's Telecommunication Systems, Digital Products, and Storage Device Divisions to deliver technologically advanced, integrated solutions that empower people to be more productive at work and at home. Toshiba is responsible for some of the world's most innovative business communication solutions, from leading-edge VoIP, converged and digital telecommunications products to mobile computing, storage, and network security cameras.

Trust the innovation leader—Toshiba's Telecommunication Systems Division (TSD) has more than 40 years of experience in delivering the industry's most reliable, durable and dependable business communication systems. Toshiba designs systems with backward and forward migration, allowing enterprises to retain their initial investment, while they move to new technologies. Toshiba's VoIP, converged and digital telephone solutions enable today's enterprises to take full advantage of the tools, devices, and voice and data communications technologies available now and in the future—Empowering enterprises to stay more connected to their customers, vendors and each other.



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